



State of New Hampshire

Department of Safety
Division of Emergency Services and Communications
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Enhanced 9-1-1

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NH Association of Fire Chiefs

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NH Telephone Association

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FairPoint Communications

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NH Municipal Association

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NH Sheriff's Association

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NH Department of Safety

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Professional Firefighters of NH

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NH Association of Police Chiefs

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NH Department of Administrative
Services

Retired Chief Paul Szoc
NH Federation of Fire Mutual Aids

Sandra Teti
NH Disabled Community

Vacant
Mobile Telecommunications
Carriers Industry

Vacant
NE Cable Telecommunications
Association

Jonathan M. Goldman
NH Emergency Dispatchers
Association

Vacant
Comcast

NH ENHANCED 9-1-1 COMMISSION AGENDA February 21, 2014

The following is the suggested Agenda for Friday, February 21, 2014 meeting of the Enhanced 9-1-1 Commission. **The meeting will commence at 11:00 a.m. at the Richard M. Flynn Fire Academy, Concord NH, Classroom 1 & 2.**

1. Approval of the minutes of the November 15, 2013 meeting.

OLD BUSINESS

2. Division's Report

A. Report on FY14 Surcharge Receipts (Kyra Leonard, Administrator III & Lisa Lienhart, Financial Analyst Division of Administration)

1. Discuss year-to-date expenditures & surcharge

B. Report on Data Operations; (Timothy Scott, Database Administrator)

1. Update on Mapping & Database activities
2. Status of VoIP companies removing records from the Database and their status under the PUC
3. Update on Emergency Notification System (ENS) and number of participating communities and agencies

C. Status of Administration Section (Robert Christensen, Administration Manager)

1. Flight Path Project Management for Administration Bureau: status update and efficiency scoring

2. Public Education Outreach
3. Update on VoIP providers paying surcharge
4. Surcharge database coordination with DRA
5. Communication: internal and external
6. Commission meeting minutes and agenda posting update

D. Report on Special Projects (Sean Goodwin, GIS Administrator)

1. Status of NHVIEWW
2. Status of School Safety and Security Mapping

3. Bureau of Emergency Communications (E9-1-1)

A. Report on PSAP Operations and report on EMD (David Rivers, Chief of PSAP Operations)

1. Update on PSAP operations
2. Protocol Compliance Reports
3. Call transfer trial period update
4. Physician Orders for Life-Sustaining Treatment (POLST)
5. Status on times on TEMSIS reports
6. Status of policy change to ask for agreements between the dispatch agencies and individual towns.

B. Report on Next Generation 9-1-1 (Robert Brown, Information Technology Manager V)

1. Frame Relay Network to Carrier Over Ethernet
2. Next Generation 9-1-1
3. Potential solutions for receiving text messages from the public

4. Communication Maintenance Bureau

A. Communication Maintenance (Director Bruce G. Cheney, ENP)

1. Update on the transfer of non-lapsing funds to State Police Communications Maintenance
2. Status on the Statewide Interoperability Coordinator (SWIC)

5. Bureau of Telecommunication

A. Report on State Telecommunication Bureau (Kevin Connor, Administrator IV)

1. Status of the statewide VoIP project

6. Standalone Number & Educating the Municipalities Work Group

A. Set-up work groups

7. Contractor's Report

A. FairPoint

1. Report on Network

8. NEW BUSINESS

A. Commissioner Goldman – Training/Certification Standards

B. Correspondence

- a.** Thank you letter from NH Dispatchers Association (Dave Rivers & Deb Bray)
- b.** Letter of commendation – Daniel Redin
- c.** Thank you letter from U.S. Department of Homeland Security (Sean Goodwin)

C. Emergency Communications Command Vehicle Event List

9. Schedule next meeting and adjournment

Please contact the Division of Emergency Services and Communications at 271-6911 at least 2 business days prior to the scheduled meeting if special accommodations are needed for persons with disabilities to attend.